May account tree be used by many companies on the same database?

Yes. NAMA allows defining one account tree that includes any number of companies according to commonly recognized accounting rules

May the employee have two users with two different authorities?

Yes. The system administrator – or anyone that has this authority – can define any number of users to the same employee.

Is there a maximum number for users?

No. NAMA works with any number of users at the same time; however, the number of users is limited by the users’ license.

Is there a way to change the fields titles?

Yes. NAMA allows changing the fields titles at any time according to the enterprise nature without any restrictions.

Can customers request enhancements in any of NAMA ERP systems?

Yes. customer can order any additional enhancements required for his work. Contact NAMA company to order the required enhancement, and it will be considered by NAMA according to its notability and customers' needs.

Developer company launches new releases for NAMA systems including required enhancements and fixing for discovered defects. Customers within a warrantee period or service agreement can periodically download these releases

Can user reach to any previous copy for a document?

Yes. NAMA provides a unique system to easily reach to any previous copy for any document. For example, if a sales invoice was modified twenty times via different users, you can reach to any previous copy for this sales invoice and recognize all modifications occurred on this copy that distinguish it from its previous and next copies. In this example, if you have authority, you can reach to the sales invoice copy number 18 and recognize its changes that distinguish it from its previous and next copies. NAMA supports this feature in all NAMA documents with any number of copies.

Can user retrieve documents or records that were mistakenly deleted?

Yes. user you can retrieve deleted documents from NAMA Recycle Bin. This way, user can rectify any document that was deleted mistakenly; furthermore, the size of Recycle Bin provides an indicator about the method of handling data entry by users

Does NAMA ERP provide a flexible system for user’s authorities?

Yes, NAMA supports a very flexible system for user’s authorities at level of the following:

* **Targeted Employees**

You can define authority at the level of each employee, department, branch, or the job such as sales manager for example.

* **Authority Area**

You can define the authority at the level of screens. For example, customer screen may by authorized for only sales managers. Authority also, could be defined at the level of records. For example, some inventory items may be viewed by specific users only. Finally, you can apply authority at the level of fields such as providing authority to view "Standard Cost" field for only specific users.

* **Authority Type**

NAMA provides several types of authorities, such as view, addition, editing, and deleting authority. For example, you can allocate the view of some records to some users; however, the addition and editing authorities of inventory items may be allocated to some other users. Also, at the level of fields, you can customize the "average cost" field, for instance, to be viewed for some users and hidden for the others.

* **Conditional Authority**

You can define conditional authority at any level of complexity. For example, you can limit selling below cost for only some users, or invoices that exceeds 50,000 Riyal only for sales manager.

Does NAMA ERP support a work flow system using Email and SMS?

Yes. With all NAMA systems, you can monitor all user’s activities, and track all their tasks, the matter which is named "Work Flow", where you can define any work flow cycle including the order of documents entry taking into account pending approvals from managers and responsible. User will be instantaneously aware of required tasks, approvals of his managers, and pending approval of his subordinates. Approval requests will be automatically displayed on the user interface. NAMA also supports sending these approval requests via Emails or SMS.

Is there a way to save a document as a draft without affecting on the database?

Yes, user can save a document or a record without any effect on statistics, quantities, balances, or any other information of the database. user may edit or delete any of these drafts.

Does NAMA ERP support automatically coding using items parameters such as sections and departments?

Yes, NAMA supports automatically coding system. In order to recognize the flexibility of coding items, you have to know the following:

1. You can define five categories for each item.
2. You can define five classes for each item.
3. You can define a group, brand, and a model for each item.

All these parameters could be used in the item coding method. For example, the item code may be (Item category + Item class + Item model). Furthermore, you can use any of item fields such as color, size, or brand. This way, the item code generated automatically and the item name is also generated as (LG HSN09ISM 1.0HP Smart Inverter Split Type Air Conditioner (White))

Does NAMA ERP support assembly items that may be assembled by different methods?

Yes, NAMA supports assembling many items to produce an assembly one to be used as an independent item in NAMA documents. Assembly item could be dismantled into many items. Assembly item could be assembled by different methods using different items.

Does NAMA ERP support many units for the item?

Yes, with NAMA, user can define infinite number of item units along with the conversion between each unit and other units, in addition to define a default unit for sales and a default unit for purchases. NAMA also allows displaying the item quantity by any defined unit according to user’s desire.

Are there automatically reconciliation methods with banks, customers, and vendors?

Yes, via bank reconciliation system, you can automatically compare between bank statement and the enterprise statement in order to reconcile the balances in both statements. By the same manner, NAMA supports reconciliation with customer, vendor, or any other individual account.

Does NAMA ERP support additional cost on the items rather than the purchase price?

Yes, User can generate "Additional receipt cost" documents to charge the item cost by any additional cost such as shipment cost, customs, taxes, or any additional expenses. These additional costs could be distributed manually or according to weight, quantity, ..etc. Furthermore, NAMA supports generating Re-evaluate documents to change the item cost for any reason.

Does NAMA ERP require posting documents or performing any action to know the items costs?

NAMA system does not wait for posting documents in order to calculate the items costs, as you don't have to post documents with NAMA; rather, the cost is calculated upon saving documents. NAMA also recalculates the items costs upon modifying or deleting any old documents or even adding document by previous dates taking into account the documents arrangement and its effect on the average cost.

Does NAMA ERP support price lists and seasonal prices?

Yes. User can define many pricing lists for each customer and link these prices by specific dates. NAMA supports price quotation system to apply discounts and free items per item, invoice, or customer taking into consideration the item quantity, sale date, ...etc. NAMA also supports the sale points system. All these systems could be applied according to defined rules regardless the degree of complexity.